From: Ted Ferragut
To: Microsoft ATR
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Subject: Microsoft

I sometimes feel I have no alternatives. I just bought a laptop for my office and was so linked to Microsoft Operating Systems and software. My laptop vendor told me they had NO choice in selling me anything but Microsoft products packaged the way Microsoft said they would be packaged. As soon as I buy the laptop, I then have to spend another \$250 dollars on software to run on their new system, software that could have either been included in the original buy at a much lower cost.

I have HAD to buy Microsoft products, buy their technical services (if you call it that), and really do not feel that I have any choices whatsoever. Take what they give in all aspects.

You know in politics, I get choice between parties. In computers, no such thing.

I really wish you had put the consumer ahead of you ideologies about government intervention. Your grandkids will have to tear down this monopoly.

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